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**BOARD OF DIRECTORS' MEETING**  
**February 25, 2026**  
**MEETING MINUTES**  
**SEWERAGE AND WATER BOARD OF NEW ORLEANS**

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**ROLL CALL**

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The Board of Directors for the Sewerage and Water Board of New Orleans (SWBNO) met on Wednesday, February 25, 2026, at 9:00 a.m. in the Executive Boardroom. Interim Special Counsel, Mr. Darryl Harrison called the roll and confirmed the following members were present: Designee for Honorable Mayor Moreno, City of New Orleans CAO – Infrastructure, Stephen Nelson, Director Joseph Psychaud, Director Janet Howard, Director Chadrick Kennedy, Director Tyler Antrup, Director H. Davis Cole, Director Kimberly Thomas, Director Courtney Scrubbs, Director Ariane Greenidge.

The following member(s) were absent: Hon. Mayor Helana Moreno and Hon. Freddie King III

Staff present were Randy Hayman, Executive Director; Jamie Parker, Interim Chief of Staff; Grey Lewis, Chief Financial Officer; David Callahan, Chief Administrative Officer; Darryl Harrison, Interim Special Counsel; Kaitlin Tymrak, Interim General Superintendent; Ceara Labat, Interim Chief of Communications; Susannah Kirby, Director of Customer Service; Irma Plummer, Director, Economically Disadvantaged Business Program; Brionne Lindsey and Breanna Johnson, Board Relations.

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**APPROVAL OF PREVIOUS MINUTES**

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Director Kennedy presented a motion to accept the minutes of the January 21, 2026, Board Meeting. Director Thomas moved for approval of the minutes. Director Psychaud seconded. The motion carried.

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**COMMITTEE REPORTS**

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**FINANCE & ADMINISTRATION Committee**

Director Kennedy reported on the summary and actions taken by the Finance Committee. The Finance Committee Report was presented and recommended for approval.

- **Director Kennedy asked for a motion to approve the reports from the Finance Committee. Director Psychaud moved to approve the minutes. Director Greenidge seconded. The motion carried.**

**GOVERNANCE Committee**

Director Scrubs reported on the summary and actions taken by the Governance Committee. The Governance Committee Report was presented and recommended for approval.

- **Director Kennedy asked for a motion to approve the reports from the Governance**

**Committee. Director Cole moved to approve the minutes. Director Greenidge seconded. The motion carried.**

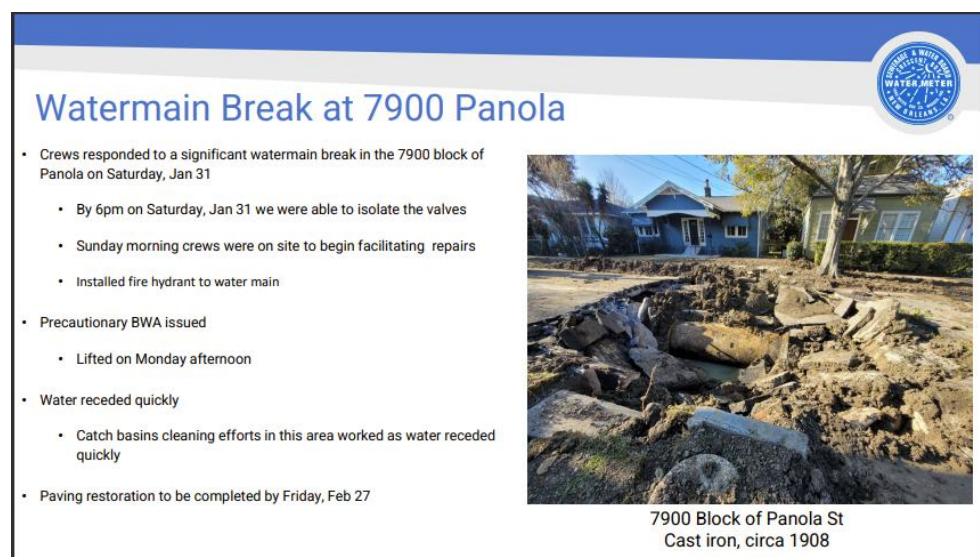
**OPERATIONS Committee**

Director Kennedy reported on the summary and actions taken by the Operations Committee. The Operations Report was presented and recommended for approval.

- **Director Kennedy asked for a motion to approve the reports from Operations Committee. Director Thomas moved to approve the minutes. Director Scrubbs seconded. The motion carried.**

**REPORT OF THE EXECUTIVE DIRECTOR**


Mr. Randy Hayman, Executive Director, presented a slide presentation that focused on the following topics:



- Crews responded to a significant watermain break in the 7900 block of Panola on Saturday, Jan 31
  - By 6pm on Saturday, Jan 31 we were able to isolate the valves
  - Sunday morning crews were on site to begin facilitating repairs
  - Installed fire hydrant to water main
- Precautionary BWA issued
  - Lifted on Monday afternoon
- Water receded quickly
  - Catch basins cleaning efforts in this area worked as water receded quickly
- Paving restoration to be completed by Friday, Feb 27




7900 Block of Panola St  
Cast iron, circa 1908



The top section of the slide features three photographs showing the progress of watermain repairs. The first photo, labeled 'Sunday Afternoon', shows a deep trench with a large pipe being laid. The second photo, labeled 'Sunday Night', shows the pipe being lowered into the trench. The third photo, labeled 'Monday Afternoon', shows the street surface restored and traffic moving. A circular logo for 'CITY OF HOUSTON WATER MAINS DEPARTMENT' is in the top right corner.

Sunday Afternoon      Sunday Night      Monday Afternoon


### Communication Activities



The middle section of the slide is titled 'Communication Activities' and lists several communication efforts. To the right of the list are two photographs showing workers in safety vests at the repair site. A circular logo for 'CITY OF HOUSTON WATER MAINS DEPARTMENT' is in the top right corner.

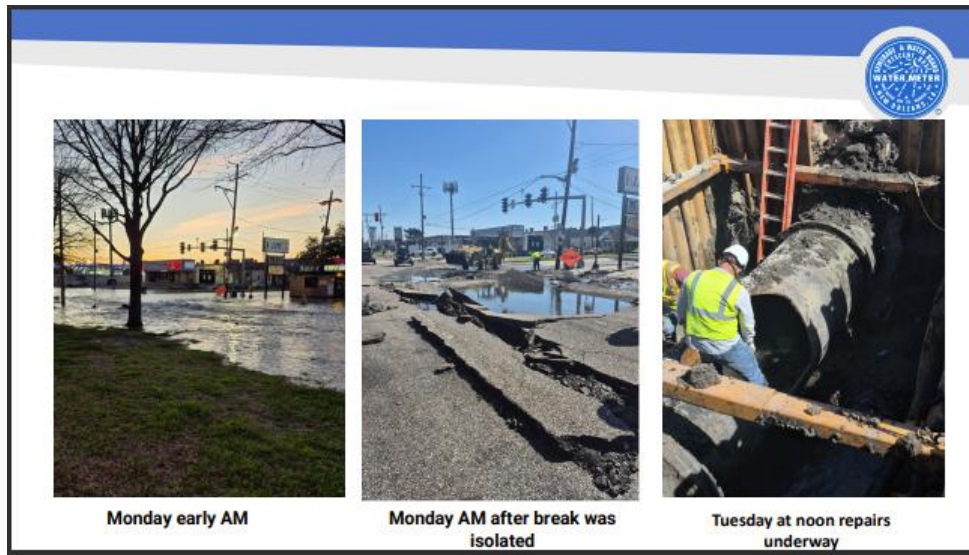
- Press releases regarding precautionary BWA
- Individual communications to Mayor and Council staff, including onsite meetings on Sunday
- Social media posts from Mayor, Council and SWBNO
- Met with residents in the affected block on Sunday
- Media interviews onsite on Monday
- Individual customer communications by flyers and customer portal continued on Monday for the affected block

### Watermain Break at S Claiborne & Toledano



The bottom section of the slide is titled 'Watermain Break at S Claiborne & Toledano' and describes the incident. To the right of the text is a photograph of a flooded street with a utility pole. A circular logo for 'CITY OF HOUSTON WATER MAINS DEPARTMENT' is in the top right corner.

- Crews responded to a significant watermain break on S Claiborne Ave at Toledano on Mon 2/23 approximately 4:00AM
- Precautionary Boil Water Issued
  - Expanded impact area to include CBD, French Quarter and Leonidas neighborhoods
  - Crews isolated the break by 8:30AM



## Communication Activities

- Press releases regarding precautionary BWA
- Social media videos:
  - Initial video from Randy began early Monday morning
  - Provided updates to social media on Monday afternoon
  - Social media updates continued on Tuesday, Feb. 24
- Individual communications to Mayor and Council staff, including onsite meetings on Sunday
- Media interviews onsite on Monday and Tuesday
- Lifted boil water at noon on Tuesday, Feb. 24

## Dwyer Canal

- Met with Council staff, residents, environmental groups regarding the Dwyer Canal on Friday, Feb 6
  - Residents spoke about issues regarding sewer and water leaks along Dwyer Canal
  - Reviewed several locations along the canal of concerns
- Actions taken since 2/6
  - Several locations of sewer discharges identified; some intermittent
  - Pumped impacted water from the canal
  - Made point repair on Bonita St on Mardi Gras Day
  - Cleaning and flushing sewer lines on affected blocks
  - Cerise lift station undergoing repairs
  - Increase staff monitoring along the canal

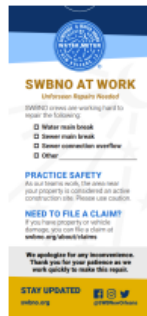


## Sewer Main Break at N. Galvez & St. Louis

- Crews responded to a sewer force main break in the early morning hours of Sunday, Feb 15
- 48" steel force main; could not be isolated like a water main break, due to the configuration of the sewer system
- Crews pressure washed and disinfected the nearby streets and sidewalks
- Emergency repair completed by SWBNO crews on Monday afternoon; area is backfilled
- Expediting award of contract for permanent replacement (WIFIA funded)



## Future Communications In the Works



- We are developing an Emergency Repairs at Work Door Hanger
- We are developing yard signs to inform of Emergency Repairs at Work

Thank you!



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### ACTION ITEMS

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- Resolution (R-014-2026) Contract 30266 – New 16" Sewer Force Main on Lafitte St. (N. Dorgenois St. - N. Galvez St.) & New 48" Sewer Force Main on N. Galvez St. (Conti St. - Lafitte St.)
  - **Director Kennedy asked for a motion to approve R-014-2026 with a corrected notice date of November 24, 2025. Director Cole moved to adopt the resolution as proposed. Director Greenidge seconded. The motion carried.**
  
- Development of an Executive Succession Plan
  - **Director Kennedy submitted a vote on the floor to initiate the development of an Executive Succession Plan by SWBNO's staff. With no objections, the vote carried.**

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### CORRESPONDING RESOLUTIONS

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The following resolutions were discussed at the February 11, 2026, Finance and Administration Committee Meeting:

#### **General Superintendent Recommendations**

- Resolution (R-029-2026) Authorizing Extension of Agreement with HDR Engineering, Inc.

#### **Contract Change Order by Ratification**

- Resolution (R-009-2026) Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- Resolution (R-010-2026) Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- Resolution (R-011-2026) Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC.
- Resolution (R-013-2026) Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture.
  
- **Director Kennedy asked for a motion to approve Corresponding Resolutions in globo. Director Greenidge moved to accept Corresponding Resolutions as proposed. Director Scrubbs seconded. The motion carried.**

## EXECUTIVE SESSION

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- **Director Kennedy presented a motion to enter Executive Session. Director Psychaud moved for approval. Director Thomas seconded. Without opposition, the motion carried.**
  
  - Pursuant to La. R.S. 42:17(A)(2), the Board of Directors of the Sewerage and Water Board of New Orleans will meet in Executive Session to discuss: Sewell, Et Al v. SWBNO c/w Bautista, Et Al v. SWBNO; 2015-4501 c/w 2017-9531.
  
  - **Director Kennedy presented a motion to exit Executive Session. Director Thomas moved for approval. Director Scrubbs seconded. The motion carried.**
  
  - **Director Kennedy moved to adopt Special Counsel’s recommendation. Director Psychaud moved to adopt. Director Scrubbs seconded. Without opposition, the motion carried.**
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## INFORMATION ITEMS

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The following items submitted for informational purposes only:

- A. Report – HGI (December 2025)
  - B. Report – CFO (December 2025)
  - C. Report – GSO (January 2026)
  - D. Report – Safety (January 2026)
  - E. Report – HR (January 2026)
  - F. Report – FEMA (January 2026)
  - G. Report – EDBP (January 2026)
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## PUBLIC COMMENT

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The following person(s) appeared before the Board of Directors to make comments:

- Angela Kimlaw, a resident of New Orleans, spoke on the need for an effective drainage system. Kimlaw addressed the prioritization of resources, the creation of a drainage department, and the employment/retention of local residents. Lastly, it was urged that fees do not burden residents and funds be prioritized by the City of New Orleans and SWBNO for drainage.
  - Jesse Perkins, a resident of New Orleans and a former employee of SWBNO, spoke on the importance of resolving water isolation issues and its complexity, while commending the workers of SWBNO. Mr. Perkins raised concerns about fire hydrants, workers having the necessary equipment and tools to safely complete pipe repairs.
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## ADJOURNMENT

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There being no further business to come before the Board of Directors, Director Kennedy made a motion to adjourn. Director Peychaud moved to adjourn. Director Scrubbs seconded. The motion carried. The meeting adjourned at approximately 10:36 a.m.